FY 2026 Annual Report

Dan Hoffman, Town Manager

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Community Development

- Herndon 2050
- Small Area Plans
- Environmental Events
- Historic Preservation



Community Development

1,650+
Community responses collected for Herndon 2050

$14m
Grant funding received for roads and sidewalks

100+
Plans, plats, and surveys reviewed

206
Zoning complaints investigated

193
Zoning permits reviewed and approved

200
Native trees distributed to the community

Finance

- Collaboration & Process Improvement
- Accreditation & Awards
- ERP Updates
- Strong Financial Management



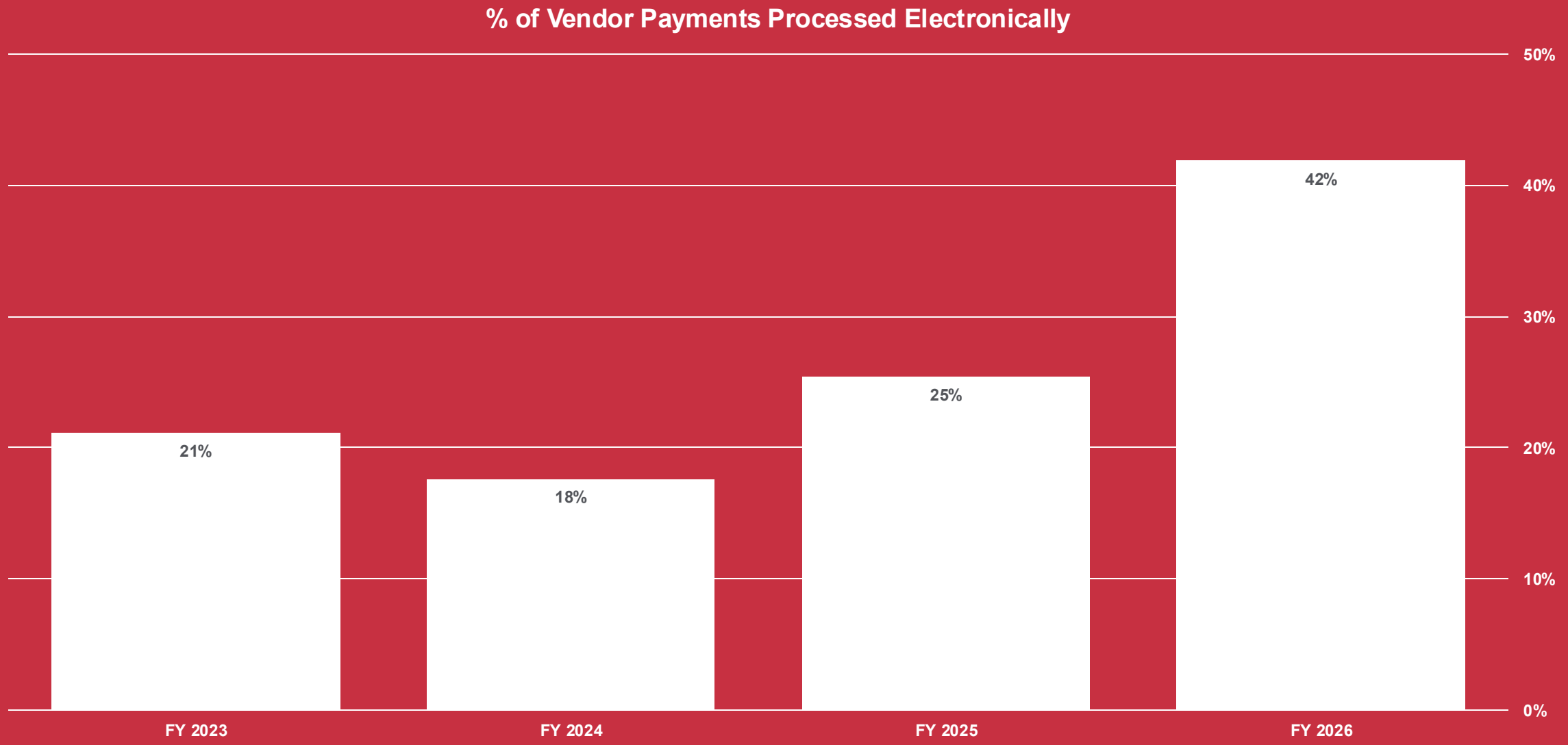
Finance

6,096
Vendor invoices processed

10,339
Payroll payments processed

37,643
Customer payments received

Finance


% of Vendor Payments Processed Electronically
50%
40%
30%
20%
10%
0%
21%
18%
25%
42%
FY 2023
FY 2024
FY 2025
FY 2026

Human Resources

- Recruitment & Retention
- Professional Development
- Training & Internal Communication
- Legal Compliance



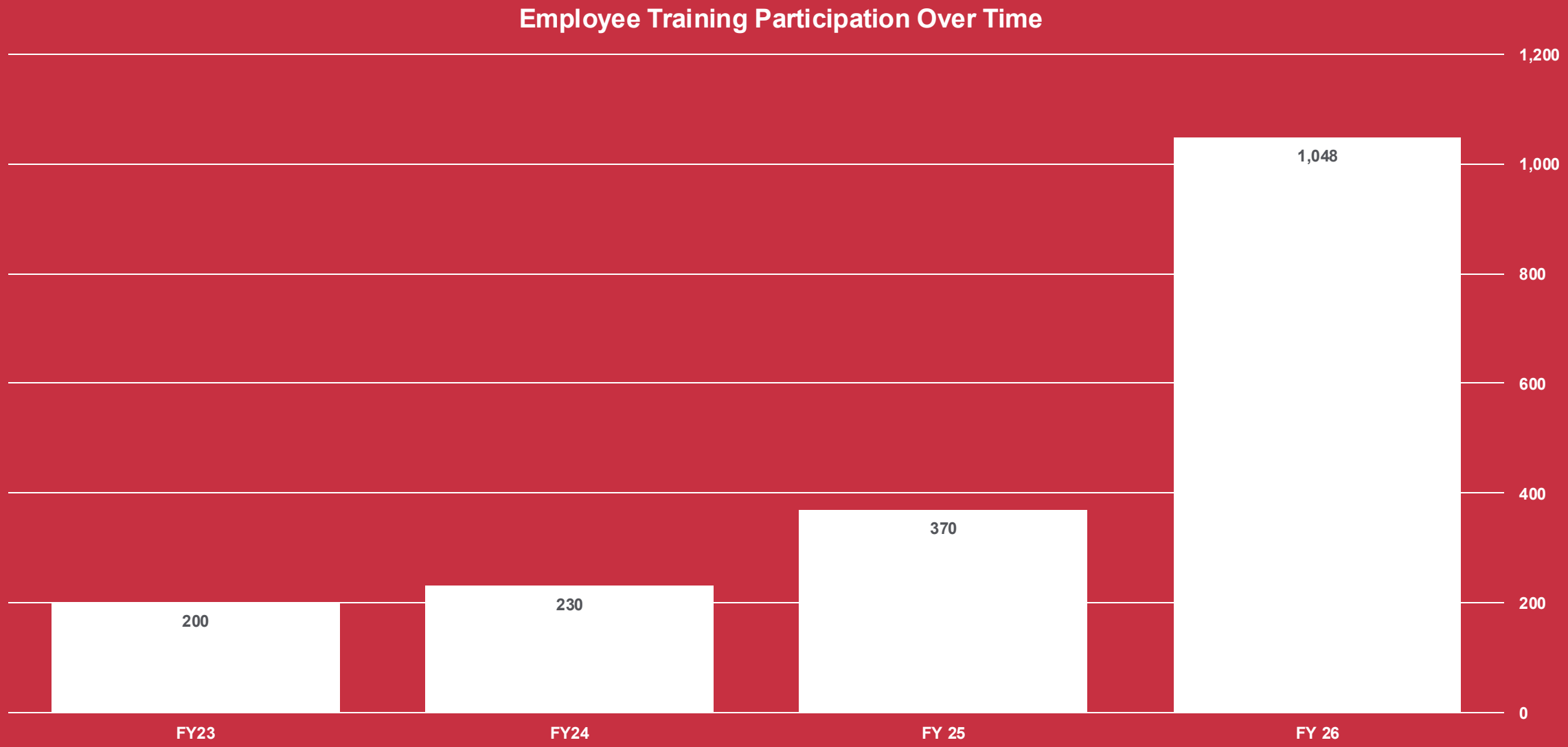
Human Resources

27%
more candidates referred by employees
(over previous 5-year avg.)

17%
more applications reviewed
(over FY 2025)

2X
as many staff using tuition reimbursement
(over previous 5-year avg.)

Human Resources



Information Technology

- SharePoint, Teams, & OneDrive Rollout
- Modernizing Infrastructure & Service Models
- Public Portal Improvements

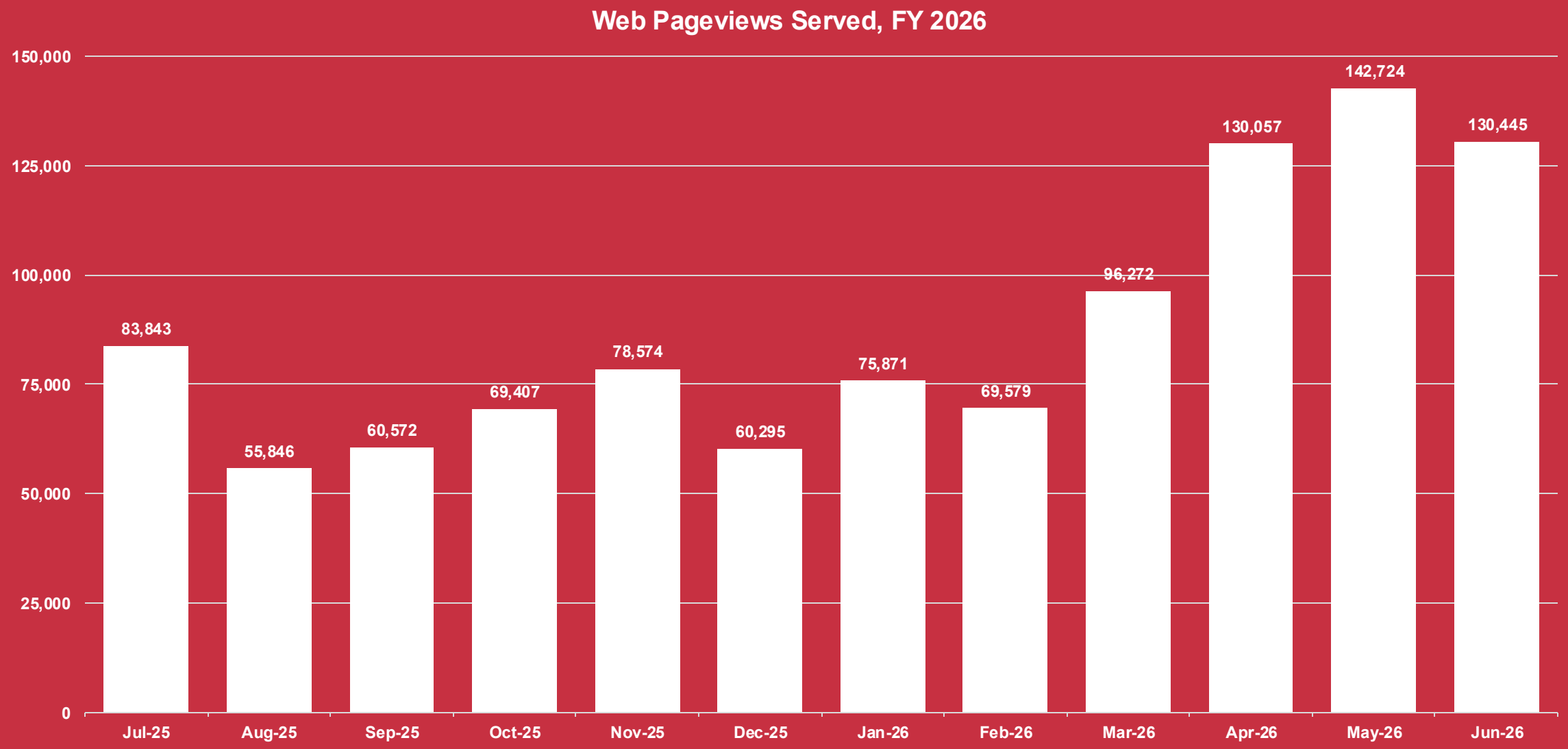
Information Technology

100+
Support tickets completed each month

692
Devices managed

1m+
Web pageviews served

Information Technology



Parks and Recreation

- Community Partnerships
- Equitable Access
- Facility Improvements
- Community Building Events



Parks & Recreation

41,549
Community Center visits

27
Community outreach events reaching more than 3,600 people

2,243
Facility reservations hosted

1.4m
Social media impressions

400
Herndon Olympics swim meet participants

50
Camp scholarships awarded

Public Works

- Facility Improvements
- Operational Improvements
- Roadway Safety
- Environmental Stewardship



Public Works

4,909
Tons of trash collected

1,265
Tons of recyclables collected

2,528
Permit inspections completed

135,625
Feet of storm sewer CCTV inspected

87,525
Feet of sanitary sewer CCTV inspected

400
Water quality samples collected

Centennial Golf Course

- Community
- Recreation
- Stewardship



Herndon Centennial Golf Course

nearly
50,000
Rounds played

467
Tournament participants

12%
Increase in golf lessons Y-O-Y

Police Department

- Safety
- Service
- Engagement



Police Department

20%
Reduction group A offenses

27%
Reduction in traffic accidents

2
New police domestic violence coordinators established

Communications & Economic Engagement

- Residents
- Businesses
- Visitors



Communications & Economic Engagement

1,518
Social media posts

8,423
Subscribers & followers added

2.13m
Social Impressions from 1,094 posts

116
New businesses opened

70
Business retention visits conducted

11
Ribbon cutting organized

Town Attorney's Office

- Guidance
- Legislative Strategy
- Risk Management



Town Attorney

93
Council, board, & commission meetings

100%
Compliance with VRSA Risk Management Guidelines

326
FOIA & subpoena responses

Town Clerk's Office

- Support for Council, Boards, & Commissions
- Event logistics
- Statutory Compliance



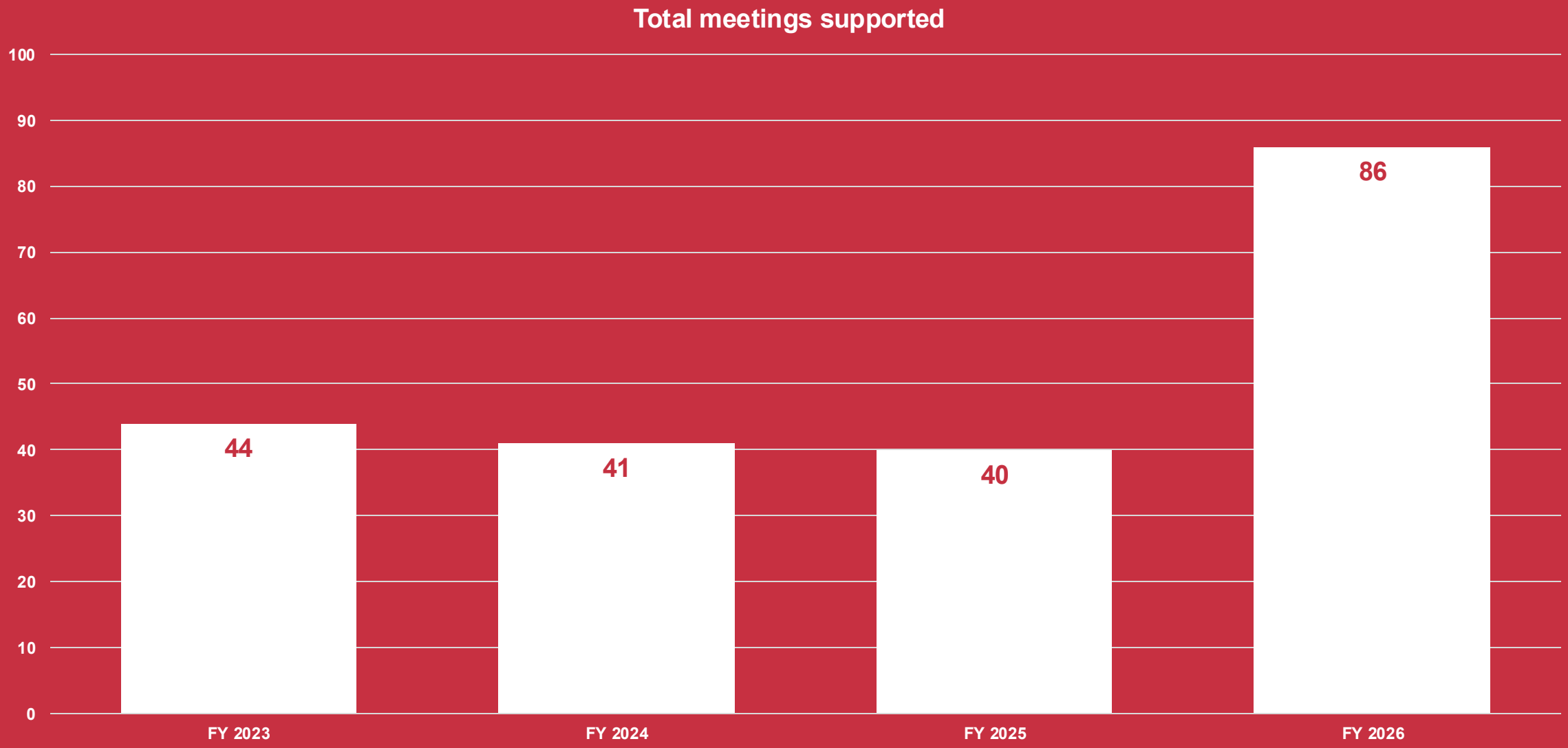
Town Clerk's Office

83
Legal advertisements processes

167
Public comments processes

29
Proclamations issued

Town Clerk’s Office



The Year Ahead

- Herndon Main Street
- New Plans for Metro and Downtown
- New Downtown Events
- Roadway Safety Action Plan
- New Project Management Office
- New Economic Development Strategy
- New ADA Plan
- IT Modernization

TOWN OF Herndon

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